

1. Leaders can influence how followers compare with others, for the benefit of followers, leaders and organizations alike. – Chapter 2
2. Leadership interacts with the social context and may stand or fall depending on the congruence between the leadership and the social context in which it is enacted. – Chapter 2 and 3
3. Leaders cannot manage what they are unaware of. – Chapter 3
4. For leaders to facilitate follower learning, neither advocating understanding nor coaching on experiences are likely to be sufficient by themselves; rather, the two behaviors are needed in tandem. – Chapter 4
5. In more resource depleting situations, leadership is more likely to be effective when focused on preventing resource depletion compared to when focused on building resources. – Chapter 4
6. We go into the field because it's dirty.
7. We purchase the right to experiment at the cost of total responsibility. – The Doctor
8. “That is the essence of science: ask an impertinent question, and you are on the way to the pertinent answer.” – Jacob Bronowski
9. If you want to truly understand something, try to change it. – Kurt Lewin
10. If you think along the lines of nature, then you think properly. – Carl Jung
11. Dull is the life without setbacks; and sad is the one with too many. It is hard, then, to say which leads better the way – to be sure one would have to be canny.